

RENT ASSISTANCE/BILL PAY

Dallas Housing Authority

Phone: 214-951-8300 **Address:** 2575 Lone Star Dr,
Dallas, TX 75212

- If you are a Dallas Housing Authority client, please immediately report any loss of income in order to reduce your portion of rent and inspections will be restricted to health and safety only.
- Individuals interested in submitting a preliminary application may apply during open enrollment using any computer connected to the internet.
- Individuals must have an active email address.

Community Council of Greater Dallas

Phone: 214-871-5065 **Email:**
CSBGapplicants@ccadvance.org

- Applicants Must (1) Be Dallas County residents & (2) Meet Federal income guidelines
- Required Documents: Social Security card, utility bill, full rental lease, benefits support letter (food stamps, SSI, etc.), pay stubs for last 30 days
- Access Online:
<https://www.ccadvance.org/poverty-alleviation>
CLICK APPLY NOW

Texas Department of Housing and Community Affairs

Phone: 1-888-995-HOPE (4673)

- TDHCA suggest homeowners who are affected by Covid-19 to contact their loan servicer (where mortgage payment goes) to see if they qualify for a reduced or suspended payments.
- Additional information can be found by visiting:
HUD/FHA: https://www.hud.gov/program_offices/housing/sfh/owning
Fannie Mae: <https://www.knowyouroptions.com/covid19assistance>

Interfaith Services

Phone: 214-827-7220

- Established a COVID-19 rent and utility assistance fund which will help provide financial assistance, debt-negotiation support, and job placement for those who have experienced lay-offs or reduced wages as a result of COVID-19.
- Call or Email Theresa Pilgram at
TPilgrim@interfaithdallas.org

Martin Luther King Jr. Community Center

Phone: 214-670-8416 **Address:**
Spanish: 214-401-2327 2922 Martin Luther King Jr
Ask for Allison Medina Blvd, Dallas, TX 75215

- MUST be a City of Dallas Resident
- Must NOT have received assistance from MLK center or West Dallas Multipurpose within the past 365 days
- By appointment ONLY – appointments made by phone only on Mondays and Wednesdays starting at 9:00 a.m. – No messages accepted, call until phone is answered.

Catholic Charities

Phone: 214-257-0674 **Email:** CCDisaster@ccdallas.org

- Provides limited essential emergency assistance as long as funds are available.
- Eligibility criteria for such assistance is either a job loss or reduction in hours due to COVID-19 – will be asked to submit proof, various forms of proof accepted
- Please only call/email **once** and leave a detailed message of needs with name and contact information. You will be contacted back in order as the phone is not answered live.

West Dallas Multipurpose Center

Phone: 214-670-6530 **Address:** 828 Fish Trap Road,
For Spanish: Press 2 Dallas, TX 75212

- MUST be a City of Dallas Resident
- Must NOT have received assistance from MLK center or West Dallas Multipurpose within the past 365 days
- By appointment ONLY – appointments made by phone only on Mondays and Wednesdays starting at 9:00 a.m. – No messages accepted, call until phone is answered.

Dallas County Dept of Health & Human Services

Phone: 214-819-1800 **Address:** 2377 N Stemmons
Fwy #201, Dallas TX 75207

- Must be disabled or medically unable to work

Pilgrim Rest Baptist Church Crisis Ministry

Phone: 214-821-4443 **Address:** 3516 Munger Ave
Dallas, TX 75204

- Leave a message for Financial Assistance
- Must Provide: Valid TX driver's license or TX ID, proof of income, Social Security Card for every household member
- Eviction notice required for rent assistance
- Termination of services notice required for utility assistance

City Specific Rent/Bill Pay Assistance

Mesquite	Mesquite Social Services 972-285-3000
Irving	Irving Cares 972-721-9181
Farmers Branch, Addison, Coppell, Carrollton	Metrocrest Services 972-446-2100